

8 CONSUMER RIGHTS



RIGHT TO SAFETY

1



Protection against injuries caused by products (other than motor vehicles) when used as prescribed. Includes performance standards, product testing, warning labels, defective product notifications and recalls.

RIGHT TO BE INFORMED

2

Businesses must provide enough truthful information for consumers to make informed product choices. Protects against misinformation in the areas of financing, advertising, labeling and packaging.

Nutrition Facts	
8 servings per container	
Serving size	1 cup (68g)
Amount per serving	
Calories	370
% Daily Value*	
Total Fat 5g	7%
Saturated Fat 1g	3%
Trans Fat 0g	
Cholesterol 0mg	0%
Sodium 150mg	6%
Total Carbohydrate 48g	15%
Dietary Fiber 5g	14%
Total Sugars 13g	
Includes 10g Added Sugars	20%
Protein 12g	
Vit. D 2mcg 10%	Calcium 210mg 20%
Zinc 7mg 50%	Biotin 300mcg 100%

*The % Daily Value (DV) tells you how much a nutrient in a serving of food contributes to a daily diet. 2,000 calories a day is used for general nutrition advice.

RIGHT TO CHOOSE

3



Consumers should have a variety of options provided by different companies from which to choose, presented in a healthy environment open to competition and fair pricing.

RIGHT TO BE HEARD

4

You have the inherent ability to voice complaints and concerns about a product in order to have the issue addressed responsively. State and federal attorney generals are equipped to intervene on behalf of the consumer.



RIGHT TO SATISFACTION OF BASIC NEEDS

5

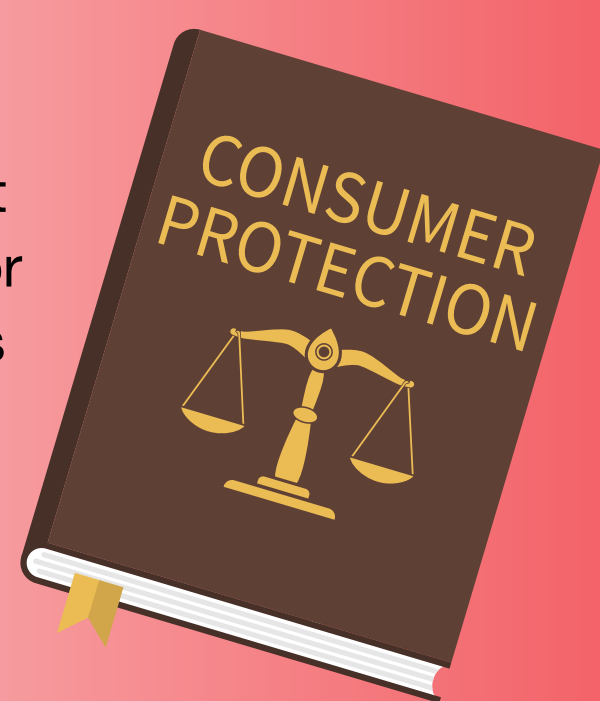


Access to essential goods and services like food, clothing, shelter, health care, education, public utilities and sanitation.

RIGHT TO REDRESS

6

To receive a fair settlement of just claims including compensation for misrepresentation, shoddy goods or unsatisfactory services.



RIGHT TO CUSTOMER EDUCATION

7

Product One	Product Two
Features	Features
▶ Feature 1	▶ Feature 1
▶ Feature 2	▶ Feature 2
▶ Feature 3	▶ Feature 3
▶ Feature 4	▶ Feature 4
▶ Feature 5	▶ Feature 5
	▶ Feature 6

The ability to acquire knowledge and skills needed to make informed, confident choices about goods and services while being aware of consumer rights and responsibilities.

RIGHT TO A HEALTHY ENVIRONMENT

8

To live and work in an environment that is non-threatening to the well-being of present and future generations.



Source: <https://courses.lumenlearning.com/boundless-business/chapter/consumer-rights/>

If you feel your consumer rights have been violated and would like to talk to a lawyer you can trust, call 1800LAW1010 today!

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